



**Blackhawk Molding**  
**Trouble-Shooting Questionnaire**

**Customer:** \_\_\_\_\_

**Contact:** \_\_\_\_\_

**Phone Number:** \_\_\_\_\_

**Issue:** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Filler Line:** \_\_\_\_\_ **Shift** \_\_\_\_\_

**Bottles**

**Supplier:** \_\_\_\_\_

**Bottle ID:** \_\_\_\_\_

**Size:** \_\_\_\_\_

**Thread OD: Go / No Go**

**Weight:** \_\_\_\_\_

**Ratchet OD: Go / No Go**

**Caps**

**Production Date(s) Involved:** \_\_\_\_\_

**Operator Initials:** \_\_\_\_\_

**Color(s) Involved:** \_\_\_\_\_

**Thread ID:** \_\_\_\_\_

**Ratchet ID:** \_\_\_\_\_

**Mold #:** \_\_\_\_\_

**Please e-mail this Complaint Summary to:**

[techsupport@blackhawkmolding.com](mailto:techsupport@blackhawkmolding.com)