## **BLACKHAWK SALES & TECHNICAL SUPPORT**

## CONTACTING US: Through our Web Site or 800-222-7391

Blackhawk has enhanced the way we do our Customer Service and Sales/Technical Support functions.

In order to streamline this effort and to insure a prompt response; we are asking our customers to use our email communicator first and our emergency cell numbers second.

For packaging issues with our cap, your bottle and the packaging equipment:

Email: <u>techsupport@blackhawkmolding.com</u>

When you fill out the Trouble-Shooting questionnaire and attach it to your email our engineers can begin their assessment and often times a problem may be solved before our engineers can get to the facility. Our mutual goal is to insure high quality product is always leaving your facility.

**Trouble-Shooting Questionnaire** 

For all other issues email:

customerservice@blackhawkmolding.com

By communicating with us using these email addresses you are insured of reaching a wide spectrum of professionals and management at Blackhawk.

